

## Need online system to track complaints: BU faculty

Coimbatore: Bharathiar University Teacher Association (BHUTA) has urged the university to implement a comprehensive online system so that faculty members can track the status of their complaints or grievances. Association president K Vasanth said that such a system would eliminate the need to approach administrative staff for updates regarding their petitions, and also ensure transparency which is missing in the manual system. An assistant professor who did not wish to be named, told TNIE, "For instance, three months ago, I gave a complaint regarding my benefit to the section officer. But steps were not taken over this. When I asked about my complaint status, he said they were looking into it. Had the file tracking system been in place, I would have known the status myself." Repeated attempts to reach Bharathiar University Registrar (in-charge) Rupa Gunaseelan went in vain. ENS

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**Bad food: Hostel contractor's licence cancelled**